



**BUSINESS ANALYSIS
PROFESSIONAL
TRAINING COURSES**
International Accreditation

**BCS INTERNATIONAL DIPLOMA
OF BUSINESS ANALYSIS**

BCS International Diploma of Business Analysis

- Foundation Certificate in Business Analysis
- Practitioner Certificate in Requirements Engineering.
- Practitioner Certificate in Business Analysis Practice.
- Practitioner Certificate in Modelling Business Processes
- Practitioner Certificate in Data Management Essentials



Course Overview

- The International Diploma is designed for business and IT professionals who want to demonstrate they have a detailed understanding of business analysis best practice
- Being a business analyst or having the skills of one is essential to the success of business organizations nowadays. In this course, delegates will delve into the role, tasks and responsibilities of the business analyst (BA).
- Learn effectively to select and employ elicitation, analysis and design techniques for ensuring business need and requirements and optimum solution proposition.
- Through an extensive practical workshops and hands-on exercises, participants will learn to;
- Define the scope of work, analyze business needs.
- Master requirements-elicitation techniques which work for a variety of projects and audiences.
- Dissect, package, document, communicate, and manage requirements effectively.
- Practice working progressively towards formulation of a business solution design.

The course will empower organization through their program delegates to apply these skills practically in their business analysis as an effective Business Analyst, immediately reducing rework & cost, adding value and building effective relationships with project stakeholders.



- Learn how to take a disciplined and rigorous approach to defining your business requirements
- Develop a set of practices and processes to identify requirements in order to develop business and IT solutions
- Learn how to draw out information and requirements from key business stakeholders
- You'll learn how to take a systematic approach to eliciting, analysing, validating, documenting and managing requirements. The certificate includes:
 1. An introduction to the requirements engineering process
 2. The hierarchy of requirements
 3. How to identify stakeholders in the requirements process
 4. How to elicit requirements
 5. Modelling, designing and analysing requirements
 6. Requirements management



- Demonstrate you can apply practical business analysis techniques that can help to improve your business processes
- Look at ways to investigate and analyse the ways your organisation carries out its operations
- Understand and know how to apply different process modelling techniques, including both the organisational view and more detailed models.
- This Practitioner Certificate is designed for people who want to understand a range of business process modelling and analysis techniques, know how they are used and identify when to use them
- How to investigate, model, analyse and improve business processes. The certificate includes:
 - The context for business processing modelling
 - How to model business processes and How to document tasks
 - Evaluating and improving business processes



- Take your career to the next level by learning how to support successful business change
- Explore a range of strategic analysis and performance management techniques
- Apply business analysis techniques within a defined framework
- The syllabus covers how to develop a business strategy and how to explore a business issue.
- You'll learn how to apply a range of business analysis techniques and look at a range of issues including:
 1. The strategic context
 2. How to analyse stakeholder perspectives
 3. How to analyse and model business activities How to identify potential solutions
 4. How to make the business case



- Demonstrate how to implement good practice in data management
- Understand how to develop procedures for managing corporate data
- Know how to work within the data management team, and the roles and responsibilities within data management

You will develop an understanding of data management, including:

1. What is required for the administration of data and database management
2. The roles and skills required in data and database administration, and repository administration
3. How to contribute to technology direction evaluation when creating a data charter
4. How to develop procedures for managing an organisation's corporate data resource
5. How to understand and employ data analysis, and privacy, security and recovery procedures



1. The business context (K Level 4/5)

- 1.1 The rationale for business analysis
- 1.2 The holistic view of a business system
- 1.3 Competencies of a business analyst
- 1.4 Professionalism and business analysis
- 1.5 Business environment analysis
- 1.6 SWOT analysis
- 1.7 Business performance measurement
- 1.8 Business analysis within the lifecycle for business change

2. Business analysis techniques (K Level 4/5)

- 2.1 Investigating and documenting business situations
- 2.2 Stakeholder analysis
- 2.3 Modelling business activities
- 2.4 Business events
- 2.5 Business rules
- 2.6 Gap analysis

3. Business case development (K Level 4/5)

- 3.1 Rationale for making a business case
- 3.2 Contents of a business case
- 3.3 Options
- 3.4 The financial case
- 3.5 Investment appraisal techniques

- 3.6 Risk analysis
- 3.7 Impact analysis
- 3.8 Lifecycle for the business case
- 3.9 Terms of Reference

4. Requirements definition (K Level 4/5)

- 4.1 Requirements engineering
- 4.2 Requirements elicitation
- 4.3 Requirements analysis
- 4.4 Requirements validation

5. Requirements management and documentation (K Level 4/5)

- 5.1 Requirements management
- 5.2 Change control
- 5.3 Version control
- 5.4 Tools in requirements management
- 5.5 Types of requirements
- 5.6 Legal issues and business analysis
- 5.7 Documenting requirements
- 5.8 Requirements modelling

6. Practitioner specialism (K Level 2/3)

- 6.1 Relevance to the business analyst role
- 6.2 Relevance of the module to an organisation
- 6.3 Description of the module

Accreditation



The International diploma accredited by BCS; British Computers Society, UK. Business Borderlines is the exclusive training provider in Egypt for the international business analysis diploma.



Delivery Modes



Online self-paced



Live Online Classroom



Physical Classroom Course



Lead Trainer : Angie Eissa, CBAP, CPRE, MSc BIT,
BCS BPM, BCS Strategy , TOGAF

- Head of BA Practice at BBL
- Assistant Lecturer Eslsca University – Post Graduate Studies – Master’s Degree
- LinkedIn Profile <https://www.linkedin.com/in/angieeissa/>

Our testimonials



Pierre Ammoun :

Was apprehensive about taking the course, it turned out to be an eye-opener! Explanation by relevant examples with role-play were extremely helpful to understand the concepts. As for the scope of the course, the amount of details covered and how it can be applied in real scenarios is positively scaring! I Highly recommend this course.

Pierre Ammoun
CEO of PCS, Lebanon



Emad ElShorbagy :

The feedback from the attendees was more than perfect, also the organization of the whole process was flawless FCA highly recommends BBL for their training services

Emad ElShorbagy
After-Sales Senior Manager





HOME OF BUSINESS ANALYSIS



12 Omar Ibn El Khattab St, Nasr City,
Cairo 11526, Egypt



Info@businessborderlines.com



www.Businessborderlines.com



+202-23055227



+2010000 600 78